

**Subject:** Re: UHRC: Video Remote Interpreting (VRI) Service Training (Thank you)  
**From:** Richard Ray <richard.ray@lacity.org>  
**Date:** 11/29/18, 4:35 AM  
**To:** Monique Contreras <38228@lapd.online>  
**CC:** Brian Buchner <brian.buchner@lacity.org>, 31546@lapd.online, 38064@lapd.online, salvador.rosales@lacity.org, mtencavez@lahsa.org

Good morning Monique,

I look forward to working with you and your team as well.

Let me know I could provide training on VRI to other members of your team. In the meantime, I will update you with additional contractor(s) to provider once the contract is signed.

Thank you!



Richard Ray

On Wed, Nov 28, 2018 at 10:03 PM Monique Contreras <[38228@lapd.online](mailto:38228@lapd.online)> wrote:

Hi Richard,

We absolutely appreciated the informative training you provided yesterday. It was a pleasure finally meeting you in person.

LAPD looks forward to a continued partnership with you. Please keep us updated on future efforts.

Thank you,

Monique

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From: Richard Ray

Sent: Wednesday, November 28, 09:57

Subject: UHRC: Video Remote Interpreting (VRI) Service Training (Thank you)

To: Monique Contreras

Hi Monique and Team,

I would like to take the opportunity to thank you and your team for allowing me to provide a training session on Video Remote Interpreting (VRI) Services. I must admit that I had a great time with this fun group!

Sal, thank you bringing the issue with pin numbers to my attention. I am pleased to inform you that they have been corrected.

Once again, thank you so much!

Richard Ray

Richard Ray

Richard L Ray

ADA Technology Access Coordinator

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